

# **Little Explorers Nursery and Pre-school Babysitting Service**

## **Terms and Conditions**

### **1. Qualification for using Service**

The Service is available to parents of at least one child who attend Little Explorers Nursery and Pre-school (Nursery) and who pay the subscription to the Babysitting Club (Club).

### **2. Definition of “Service” Provided**

- (a) The Nursery provides a babysitting service using members of its staff.
- (b) The Service is only provided in parents’ homes.
- (c) It is only available when the Nursery is closed and must end no later than 1.00 am.
- (d) Babysitters are not permitted to stay overnight.

### **3. Limitations on extent of Service**

- (a) The service cannot be provided unless all the children in the house are aged between 3 months and 12 years of age.
- (b) The service does not include other domestic tasks including but no limited to washing up, cooking, bathing
- (c) but does include, feeding, nappy changing and keeping the child clean and comfortable.
- (d) Babysitters will not administer medicine to children.
- (e) Babysitting is not available to children who are sick.

### **4. Parents’ Obligations**

- (a) Parents shall not discuss with the babysitter any matters regarding the Nursery, staff, parents, children, nursery issues or nursery business.
- (b) Parents must not approach or engage any babysitter employed by the nursery as a babysitter while any of their children attends the Nursery.
- (c) Parents must leave a contact telephone number where they may be reached.
- (d) Parents must return to their home if notified by the babysitter that in his or her opinion, the child requires medical or other attention.

## **5. Nursery's Obligations**

- (a) To ensure that the babysitter supplied is qualified to NVQ level 3 or equivalent in Childcare, have been CRB checked and are first aid trained.
- (b) To provide that the Babysitters are insured under the Nursery policy The policy has limitations in part reflected in these conditions.
- (c) Neither the babysitter nor the Nursery will discuss confidential matters relating to the parents or their children to third parties.

## **6. Other Conditions**

- (a) Babysitting is not an OFSTED approved service.
- (b) Parents cannot insist on supply of a particular babysitter employed by the Nursery.
- (c) Terms and Conditions must be signed and returned to reception by all parents before using the service.

## **7. Cancellation of Membership**

The Nursery reserves the right to cancel the parent's membership of the Club without refund of subscription if the parent is breach of these Terms and Conditions or if in its opinion it cannot provide an adequate or safe service for any of the parent's children.

## **8. Nursery 's right to decline to provide Service**

The Nursery reserves the right to decline to provide the Service where:

- (a) The parent is or will be in breach of these Terms and Conditions
- (b) The behaviour or other matter affecting a child for whom the Service is given is beyond the capabilities of the babysitter or the babysitter is not able to manage or control the child in a safe or supportive way.
- (c) Although all efforts will be made to provide a baby sitter the service available will be offered on a "first come first serve basis". In the event that a suitable qualified baby sitter is not available it will not be able to accept a booking
- (d) In the event that the Nursery needs to cancel an accepted booking a full refund of any fees paid relating to the cancelled booking will be made. Bookings are accepted in good faith taking account of the resources available to the Nursery to provide the Service. If due to staff illness or other circumstance beyond its control it cannot do so, the Nursery will not be liable for any consequential losses resulting from the cancellation of a booking.

## 9. Charges

Subscription:	£25.00 a year payable in advance.
Hourly Charge:	£10.00 an hour for each hour or part hour with a minimum booking of 3 hours. Late returns will be charged at the hourly rate and the cost added to child's next month's nursery fee unless paid.
Cancellation charge if cancelled within 48 hours of the booking start time:	£10.00

## 10. Payment and Booking

Sessions must be booked online at [admin@litle-explorers-nursery.com](mailto:admin@litle-explorers-nursery.com) and payment made by bank transfer to the Little Explorers Bank, A/C No. 11751689 Sort 402217 or cash handed in at reception at least 24 hours before the start time of the Service

I have read and accept the above terms and conditions.

Signed.....

Date.....